



HOME OWNER: Louis & Peggy Missel ■ **LIVING SQUARE FOOTAGE:** 3,050(13 rooms - three Bedrooms, 3 ½ bathrooms, Living Room, Great Room, Dining, Kitchen/ Breakfast, Study & Utility Room) ■ **ADDITIONAL SQUARE FOOTAGE:** 1,750(front porch, back porch and garage) **TOTAL SQUARE FOOTAGE:** 4,800 ■ **YEAR CONSTRUCTED:** 1998

LOUIS W. MISSEL

October 10, 1999

To Whom It May Concerns:

I have know and had business dealings with Mr. Larry Olsen for the last eighteen months. Mr. Olsen acted as the general contractor for my family in the building of our new home during our relocation to Southern Illinois. The actual project began in May and was completed in September of 1998. The construction of this home would be classified as a luxury home and included an extremely high need for detail and quality.

As Vice President and General Manager for the largest underground mining equipment manufacturer in the United States, my position means dealing with a number of different vendors and companies. Our family has also relocated a number of times in the last ten years and we have built new homes during that period of time in a number of different locations. I believe we have a good basis for comparison of those individuals with which we have dealt in the construction industry. I also feel comfortable in evaluating Mr. Olsen as he compares to other business professionals.

We have found Larry Olsen to be an excellent contractor and project manager. The following attributes very accurately describe him from our point of view:

- Honest and with the utmost integrity
- High level of professionalism in dealing with his customers and vendors
- In all cases met or exceeded expectations and deadlines
- Excellent follow-up on any issues or concerns during/after completion of project
- Good communication skills
- Outstanding project management skills
 1. Initial consultation and bidding of job was professional and complete
 2. Managed construction process in a professional manner
 3. General management skills viewed as excellent including hiring / supervision
 4. Excellent communication during the project with customer and sub-contractors
 5. Project was completed on-time and within budget
 6. Continued follow-up to assure satisfaction after completion of project

I would highly recommend Mr. Olsen as a general contractor. I would also feel he has the skills and attributes to manage a large department or function for an organization or company.

Please feel free to contact me if you would like to further discuss this recommendation of Mr. Olsen's qualifications.

Sincerely,



Louis W. Missel
Vice President - Joy Mining Machinery